STRATEGIC RISK 1				
Lack of financial resource and the ability to deliver the council's in-year budget strategy.				
Assigned to: Director of Finance	ee and Section 151 Officer			
Inherent Score	Target Score	Current Score (August 23)		
16 VERY HIGH	5 LOW	9 MEDIUM		
Previous scores				
June 23	Mar 23	Dec 22		
9 MEDIUM	5 LOW	5 LOW		
Mitigation in Place / Planned	Update on Mitigation Activity/ Risk Status in the period	Current Pressure Points this period		
Close monitoring of both Capital and Revenue spending (including income and savings targets) Position reviewed at the end of each quarter. The Council maintains a Corporate Contingency for general and unidentified risk at circa. £3.5m per annum Next review will be for Qtr. 2 2023-24	 Revenue Position As at quarter one the council is forecasting potential pressures of £2.9m (1.6% of net revenue budget) This most significant pressures forecast are in Adults and Children's Social Care. Other pressure areas include Leisure Centre income, Parking income and Planning income. Actions to mitigate these pressure areas are being developed. This pressure is currently being offset in part by savings in Treasury Management costs, concessionary fares, and the use of contingencies. Capital Position As at one the council's is forecasting a balanced budget position with expenditure of £39.6m against a budget of £39.6m. 	 The main pressure areas are within Adults and Children's Social Care with net forecast overspend of £1.6m and £2.4m respectively but being offset by Treasury Management, concessionary fares and contingencies. Income associated with Leisure Services is underachieving by £0.5m mainly because of legacy impact from the pandemic. The shortfall will be funded by the Covid-19 contingency. Parking and Planning income is also a potential pressure area with each forecast to underachieve by £0.3m It should also be noted that there is a considerable risk to this forecast position as the financial year progresses and the impact of further inflationary and demand pressures due to the current economic climate. 		

STRATEGIC RISK 2					
Lack of financial resource	Lack of financial resource and the ability to deliver the council's medium-term financial strategy.				
Assigned to: Director of	Finance and Section 151 Officer				
Inherent Score	Target Score	Current Score (August 23)			
16 VERY HIGH	9 MEDIUM	9 MEDIUM			
Previous scores	Previous scores				
June 23	Mar 23	Dec 22			
9 MEDIUM	9 MEDIUM	9 MEDIUM			
Mitigation in Place / Planned	Update on Mitigation Activity/ Risk Status in the period	Current Pressure Points this period			
A full revision of the budget and future	The process for setting the budget for 2023-24 was	Provisional funding levels from Government are not published until			

forecast and resulting savings requirements is presented to Full Council each February.

Due date 28/2/24

- completed and approved by Full Council in February 2023
- Full Council approved an indicative savings requirement of £2m for the financial year 2024-25. The process to identify savings and prepare the budget for 2024-25 will commence in the Summer/Autumn 2023
- The budget and associated indicative savings proposals will be presented to Full Council for approval in February 2024

- December each year and confirmed in January.
- Savings requirements are currently estimated at £2m per annum for the next three financial years (2024-25, 2025-26, 2026-27)
- Service Pressures/ Demographic.
 Cost pressures including Inflation
 can be significant. The key
 pressures generally relate to Social
 Care (Adults & Children's) and
 inflation in particular utility costs
 and wage costs (including costs
 passed on from
 contractors/suppliers)
- Reserves need to be maintained at a level that provides sufficient financial resilience to enable the delivery of the Medium-Term Financial Strategy
- Future Local Government funding system – there is still considerable uncertainty relating to planned major changes to the funding formula (Fair Funding Review) and the business rates system, therefore future funding levels remain very uncertain.
- Island Deal £1m was awarded for 2022-23 and 2023-24 to recognise the additional costs of delivering services on an Island. Future allocations for 2024-25 are still being discussed with Government in the absence of the delivery of the Fair Funding Review
- Capital Programme Resources –
 grant funding is very constrained.
 There is a reliance on one-off
 contributions from revenue.
 Borrowing must be demonstrated to
 be affordable with a sufficient
 revenue stream to pay the debt
 costs. PWLB Borrowing approval is
 also restricted by regulation and the
 three-year capital programme is
 prohibited from including schemes
 that are primarily for a commercial
 yield.

Delivery of:

Income generation / efficiencies

Services reductions and early identification of unavoidable cost pressures/unachievable income targets to allow

- Regeneration Programme Boards are in operation and aim to deliver an economic benefit to the council, including an improved council tax and business rates base.
- The budget process includes a series of meetings with Directors and Cabinet to explore
- Ability to fund new initiatives that require an initial subsidy. See note above regarding the conditions for borrowing.
- The Transformation Fund is the main source of one-off investment required for new income generating activity. This is a limited fund which must be prioritised to

effective mitigation planning. Review - ongoing	unavoidable cost pressures & undelivered savings, opportunities for income generation, efficiencies & opportunities for transformation bids	schemes that deliver the best outcome. Any top-ups required to the fund will be considered as part of the budget setting process and is subject to affordability.
Maintain ultimate Council Tax collection rate at 98.3% & minimise the opportunity for fraud. Working closely with Portsmouth Fraud team to prosecute those who are accessing the public purse fraudulently. Review – Ongoing	 Creation of a centralised debt team with enhanced staffing levels to ensure that the payment of debt is maximised and to signpost residents to appropriate support and guidance. Empty properties are under review to ensure the correct status is recorded in the council tax database to ensure data for the CTB1 return is accurate which in turn will maximise government funding. A robust enforcement approach is in place to maximise collection of council tax, sundry debt, and business rates. To also assist customers to proactively manage debt before recovery becomes a requirement. Business Centre team working closely with services testing the key controls for financial transactions to ensure processes are robust, maximise income and remove any opportunity to defraud. 	 Continued increase in the number of residents contacting the council relating payment concerns due to cost of living increases. Ability to recruit to fixed term roles to create additional resource for the administration of government initiatives to assist residents with financial support. Potential increase in caseload for Local Council Tax Support, reducing Council Tax income levels. The national DWP Legacy Benefits Transfer will impact on the vulnerable people who currently claim council tax support as they transition to universal credit. The transition is managed by DWP but there will be impact on people who cannot claim online who will come into the council for support. DWP have a dedicated phone line for enquiries and the business centre are prepped and planning for additional support requirements.

STRATEGIC RISK 3 Insufficient staffing capacity and skills Assigned to: Director of Corporate Services				
Inherent	Score	Target Score		Current Score (August 23)
16 VERY	HIGH	9 MEDIUM		12 HIGH
Previous scores				
June	23	Mar 23		Dec 22
12 HI	12 HIGH 12 HIGH		10 MEDIUM	
Mitigation in Place / Planned	Update on Mitigation Activity/ Risk Status in the period		Cur	rent Pressure Points this period
Monitoring Staff Capacity Review Date 31/12/23	 To address sickness levels staff are being signposted to support services such as Maximus and our internal Mental Health Champions network. A quarterly people management paper reporting on absence is reviewed by CMT. 		; ;	Due to the recent cost pressures, an organisational redesign may be required to reduce costs and achieve a structural balance. This could result in reductions in non-statutory activity, rationing of the council's priorities set out in the corporate plan, and a redesign that takes place

		during 2023/24 for implementation from October 2023. New senior management restructure planned for implementation from October 2023. Phase 2 restructures to commence within directorates from Oct 2023 -March 2024 Discussions are ongoing in relation to the uncoupling of the Children and Families Directorate Partnership with Hampshire. Project board in place and strategic leadership actively identifying and managing the changes that will be required.
Delivery of recruitment and retention strategy and action plan Delivery Due date 31/12/23	 A dedicated recruitment team has been formed within HR with expanded scope to support hard to recruit roles, develop an internal talent / casual bank, and facilitate the use of contingent labour. Work continues to develop and implements an in-house solution for recruitment and reporting dashboards for managers. 	
Regular monitoring, analysis, and review of organisational health indicators Review date 30/09/23	 Pay benchmarking tool now in place via Southeast Employers 'Infinistats.' Sickness absence information is delivered regularly to CMT (monthly and quarterly), KPIs are reported as part of the QPMR, and HR attend service boards to discuss absence trends and interventions. Monitoring and review of Absence & Wellbeing Strategy Action Plan 	Resourcing and a lack of additional funding has been identified as a key issue for the delivery of the absence strategy and wider service initiatives.
Workforce planning A workforce plan is being developed across the Council to identify key roles in service areas and the skills needed for the future so services can plan training and enable succession planning. Completion Date 31/10/23	 Directorates are being supported in the development of workforce plans and are at varying stages of maturity. There will be a refreshed People and Organisation Development Strategy in October 2023. 	

A change in organisational culture fails to keep a pace with the speed of organisational change, negatively impacting on the delivery of the required transformation to deliver the corporate plan.

Assigned to: Director of Corporate Services

Inherent Score	е	Target Score	Current Score (August 23)
16 VERY HIGH		6 LOW	12 HIGH
Previous scores			
June 23		Mar 23	Dec 22
8 MEDIUM		8 MEDIUM	6 LOW
Mitigation in Place / Planned	Update or in the per	n Mitigation Activity/ Risk Status iod	Current Pressure Points this period
Leadership and management development Review Date 31/12/23	 Management career pathway has been mapped and will be published on the Learning Hub Developing Leaders Programme 2 is in planning for delivery from January 24 We will retain the Developing Leaders 		•
	Works, and NI progra The Letheld in on engure simple plain Emember 1. The content of th	hop has taken place between IWC HS to understand our leadership mme offer and to identify any gaps. eaders and Managers conversation I July was well attended and focused paging and interacting with residents estomers to reinforce the need to be transacting with the Council is a cour communications are clear, in English and understandable by all ers of the community.	
Workforce development programmes/ Initiatives Review Date 31/12/23	Planning for the cessation of the Hampshire and IW formal partnership has begun and support for Ofsted themed visits.		Fortnightly meetings are taking place with HCC senior managers which may affect capacity in other areas of work
Delivery of the council's BIG Action Plan Review Date 31/01/24	Octobe plan re organis workfo reporti	h of People and OD Strategy in er 23 will be informed by corporate efresh, staff survey results, new sational framework and the rce planning refresh. Quarterly ng to CMT on its action plan should ore resume from Jan 24	Culture change work will require senior manager support and staff capacity to deliver

Failure to improve educational attainment.

Assigned to: Director of Children's Services (DSC).				
Inherent so	ore	Target score	Current Score (August 23)	
16 VERY H	IGH	6 LOW	10 MEDIUM	
Previous Scores				
June 23		Mar 23	Dec 22	
10 MEDIU	M	10 MEDIUM	10 MEDIUM	
Mitigation in Place / Planned	Update on period	Mitigation Activity/ Risk Status in the	Current Pressure Points this period	
Building on the improvements in standards Review Date 30/09/23	demonsiattendar regular a the nation persister three grapeers. Persister three grapeers. Persister pupils in stages, shortly. Attendar work is prequired attendar take sone of outside of (HCC) persister of the	trates the correlation between good attendance the correlation between good attendance their GCSE grades were above and average whereas those that were all y absent (10% absent) their grades were added lower on average than the rest of their fromoting good attendance is therefore a and of our school improvement work. The ams to support improved outcomes for schools are well underway in all key with the 2023 examination season starting ance continues to be a key focus. Intensive paying dividends, but the cultural shift to re-set the importance of good ance in the hearts and minds of families will not time. If the school improvement services sit of the IOW / Hampshire County Council artnership arrangements and it is intended at will continue unchanged. The Project will be working to mitigate any risk that may chated with the ending of the partnership, at this is considered to be low if service as maintained. The leadership of the school ment work, currently undertaken by HCC unives new low leadership to be achieved recruitment into the new structure. If the arrangements are not in place to recruit positions in appropriate timescales, or the leant is not successful, then this risk narrative pdated and the rating will be reviewed as gher risk.	 Analysis of the data shows that the gaps between the attainment of the whole cohort and those experiencing vulnerabilities such as those children open to social care, those on free school meals and those with special educational needs have widened. This has happened both locally on the Island and nationally. Small primary schools in particular are feeling the financial pressures keenly which is reducing their available resource to tackle key issues that predominate with families subject to disadvantage: attendance and therefore attainment 	

Ensuring schools are good (as rated by Ofsted) for all children.

Review Date 31/10/24

- 76 percent of IW schools are currently rated good or outstanding. The pandemic had a variable impact on schools and has affected attainment and attendance. In those circumstances the implementation of a new Ofsted framework may lead to some variability.
- As noted above, much of the school improvement services sit outside of the partnership arrangements, and risks will be reviewed to the Project Group. If appropriate arrangements are not in place to appropriate timescales to continue the place planning work effectively, then this risk narrative will be updated and the rating will be reviewed.
- Some schools have had very tough times over COVID; their improvement trajectories have slowed. This adds pressure to the Ofsted judgements improving as swiftly as would have been the case previously.
- Small primary schools in particular are feeling the financial pressures keenly which is further reducing their available resource to tackle key issues that are required by Ofsted to be well developed, such as curriculum across all subjects in primary schools

Leading a cohesive system for children based on effective partnership working.

Continued development of strong relationships and synergies between departments and agencies that work with children including social care, health, and the Special Educational Needs (SEN) service.

Review Date 30/09/23

- Continue the positive work on transition that began between primary and secondary schools during the pandemic, and between schools and post-16 providers.
- The Safety Valve programme is notable in enhancing the development of relationships between partner agencies and also parent voice. This is an incredibly complex piece of work that we expect to increase support for the young people of the Isle of Wight that have SEND.
- As noted above, much of the school improvement services sit outside of the partnership arrangements, and risks will be reviewed to the Project Group. If appropriate arrangements are not in place to recruit to key positions in appropriate timescales, then this risk narrative will be updated and the rating will be reviewed.

The workforce pressures around driving and delivering the complex Safety Valve programme need careful management, and great care needs to be taken to ensure that all Isle of Wight headteachers are involved and on board.

STRATEGIC RISK 6

Failure to identify and effectively manage situations where vulnerable children are subject to abuse.

Assigned to: Director of Children's Services (DCS).

Inherent score Target score Current Score (August 23)

16 VERY HIGH		5 LOW	9 MEDIUM		
Previous scores	Previous scores				
June 23	June 23 Mar 23		Dec 22		
9 MEDIUM		9 MEDIUM		7 MEDIUM	
Mitigation in Place / Planned	Upda perio	te on Mitigation Activity/ Risk Status in d	the	Current Pressure Points this period	
Enhancement of our offer to recruit and retain includes A review of the market supplement, the appointment of additional Family Practitioners, investing in training apprentice, step up and general social work students, and the creation of a senior social worker role for career progression. Review Date 30/09/23	cho	amily Time (Contact) between looked after hildren and their parents moved during Mass from the previous provider to the council allowing the provider giving notice. Illowing the provider giving notice of the family help offer on the land. All of these workers have completed duction and are case holding some children help receive a high level of oversight and support, and this has been a highly success troduction. In Senior Social Work posts are currently provided to from internal positions and we therefore the working towards full staffing. In Senior Social Work posts are currently provided to from internal positions and we therefore the following year. We are currently notices workers the social worker this summer, six next June and the provider that the social worker this summer, six next June and the provider that the social worker this summer, six next June and the provider that the social workers. In an	their en. If th	 The recruitment of both permanent and agency social workers remains a challenge locally and nationally. The recruitment of inhouse foster carers remains a pressure. We need a range of carers to match to meet the needs of children. Work is ongoing to progress the Modernising Placements Programme. The lack of private rented accommodation and social housing has meant young people who are ready to move on from supported accommodation are unable to do so. This has become a financial pressure and work is ongoing with providers to obtain affordable accommodation with some success, but more is required. 	

Corporate Parenting Have Your Say Week activities during school We are currently **Board** half terms offer opportunities for Councillors to working on meet and talk to children and families open to increasing Corporate parenting attendance with a children's social care. board meetings taking particular focus on Corporate Parenting Board is held regularly and place quarterly. includes contributions from health, education more councillors. and social care in children and adults. Children more partners, and **Review Date 30/09/23** and young people currently choose not to attend encouraging children to attend to but do feed views back and forth via their represent the HYPE participation leads who are in attendance. (Hear Young All participation events and programmes are led People's by IWC independently of HCC and therefore this Experience) care will not be impacted by the ending of the experienced children partnership. The Corporate Parenting Board is and young people's an IWC member led Board and again operates independently from HCC and the partnership group. arrangements. Multi-agency integrated Isle of Wight is part of the integrated commissioning board commissioning approach with Hampshire to align with developments around the new Integrated **Review Date 30/09/23** Care System and Partnership Board. The Integrated Care Board (ICB) operates across the whole Hampshire and IOW geographical area and both IWC and HCC will continue to work with health partners as we currently do. The partnership between HCC and IOW Childrens Services Department will not have an impact on the ICB operating model. There are no joint commissioning arrangements for large scale / core operational functions between the two Local Authorities. There are some smaller scale functions that are jointly commissioned, such as the contract for Foster Talk (advocacy service) and Community Care Inform. These contracts will be reviewed as part of the partnership de-coupling arrangements and a further update on this can be provided at the next reporting period. **Quarterly Performance** All managers review daily/weekly and monthly The sustained reports are viewed performance management data to maintain Increase in demand regularly by the Policy oversight over practice and performance and to (referrals/assessmen and Scrutiny identify and address areas for improvement. ts) puts pressure on Committee for the service to Current arrangements for the provision of Children's Services, reports and performance information will need to maintain high levels **Education and Skills.** of performance. change when the partnership arrangements end. The Data and Information Team, who provide Increased the data, operate across both local authorities. investment will as well as the senior managers who provide ensure an increase **Review Date 30/09/23** management oversight and scrutiny of data and in capacity to meet reporting. This will all be included in the review these increased and high rates of of partnership arrangements to support the IOW demand. to maintain these functions. Caseloads continue to Caseloads were high during the period when we There continues to be scrutinised by found recruitment more challenging, but this has be an increase in senior management on now reduced again to below the agreed demand and a daily basis and maximum for staff. caseloads had been fortnightly by the higher as a result, but Caseloads are currently scrutinised on a daily **Director of Childrens** basis by managers. This is to ensure that with additional recruitment

Services and Deputy Director. the additional investment the caseloads remain at a reasonable number despite higher numbers of children being referred in. Review Date 30/09/23 the additional investment the caseloads remain family practitioners has enabled these to come down and this
• The daily review of caseloads is undertaken locally by IOW Managers and there is no need for this to change when the partnership arrangements end. The fortnightly review with the DCS and senior management will need to change and transfer to the new leadership arrangements that are agreed for IOW. come down and this is being monitored very closely to ensure that this continues to be the case.
Quality assurance • Monthly meetings take place to review audits
framework (monthly and actions and quality of practice. The senior
case audits management team also undertake an audit of
concentrating on a monthly basis to quality assure the
quality of practice) auditing process.
Review Date 30/09/23 • The regular auditing and quality assurance
programme is undertaken locally by IOW Managers and there is no need for this to
Managers and there is no need for this to change when the partnership arrangements end.
The monthly senior management review of
auditing, and incorporation into the broader
quality assurance framework is currently
undertaken with the Hampshire leadership team.
This will need to transfer and be reviewed by the
new leadership arrangements that are agreed
for IOW.
Annual self- • The Quality Improvement Plan was reviewed and
assessment and updated in January 2023 and the self-
annual conversation assessment for 2022/23 has been completed.
• The next self-assessment is due in January
Ofsted 2024, within the window of the current
Review Date 30/09/23 partnership. The self-assessment will be
completed in partnership with the current
Hampshire leadership as per previous years and
submitted. The date of the next annual
conversation has not been confirmed by Ofsted
but is likely to be after the partnership has ended on 31 January and will therefore be led by the
new Children's Services leadership for IOW.

STRATEGIC RISK 7				
Failure to recruit acceptable quality of professional practice across Adult Social Care (ASC) and Housing Needs				
Assigned to: Director o	f Adult So	ocial Care		
Inherent score	Inherent score Target score Current Score (August 23)			Current Score (August 23)
14 VERY HIGH 6 LOW 8 MEDIUM		8 MEDIUM		
	Previous scores			
Jun 23	Jun 23 Mar 23 Dec 22		Dec 22	
8 MEDIUM 8 MEDIUM 8 MEDIUM			8 MEDIUM	
Mitigation in Place / Planned	-	te on Mitigation Activity/ Status in the period Current Pressure Points this perio		ent Pressure Points this period

Addressing especially hard to recruit roles. Robust recruitment plan now in place to support recruitment to 'hard to fill' roles. Review Date 30/09//23	Recruitment has improved with a number of 'home grown' professionals completing their formal training and able to apply for vacant posts through our usual recruitment activity. Outline business case in development to support overseas recruitment.	Against a backdrop of a national skills shortage in this area, the service still has vacancies in a number or key specialist roles but continues to advertise and promote the roles whilst also training existing staff to undertake these duties.
ASC recruitment and retention Review Date 30/09/23	Vacancy monitoring is reviewed monthly.	As above. The IWC is not only in competition with other local authorities for but also with other industries where pay rates have increased post pandemic (e.g., hospitality).

STRATEGIC RISK 8					
Failure to identify and e	Failure to identify and effectively manage situations where vulnerable adults are subject to abuse.				
Assigned to: Director o	f Adult Social Care and Assistant Director	of Operations			
Inherent score	Target score	Current Score (August 23)			
16 VERY HIGH	6 LOW	8 MEDIUM			
Previous scores					
June 23	Mar 23	Dec 22			
8 MEDIUM	8 MEDIUM	11 MEDIUM			
Mitigation in Place / Planned	Update on Mitigation Activity/ Risk Status the period	in Current Pressure Points this period			
Protecting Vulnerable Adults Review Date 30/09/23	 Targeted activity in relation to reviews continues. A review of our safeguarding service is underway focusing on more effective way to triage high volumes of referrals which on not meet the appropriate threshold. 				
'Deprivation of Liberty Safeguards' (DoLS) backlog clearance programme Review Date 30/09/2023	The number of applications awaiting assessment continues to be managed an robust triage systems are in place.	nd			
Mental Health Action Plan Review Date 30/09/2023	 An action plan has been produced in response to the independent review of mental health social work practice – its development and delivery continues to be target. 	e on			

Failure to secure the required outcomes from the integration of adult social care and health.

Assigned to: Director of Adult Social Care						
Inherent score	Target score	Cu	Current Score (August 23)			
16 VERY HIGH	5 LOW		5 LOW			
Previous scores						
June 23	Mar 23		Dec 22			
5 LOW	5 LOW	10 MEDIUM				
Mitigation in Place / Planned	Update on Mitigation Activity/ Risk Statu the period	s in Current Pressure Points this period				
Transformation programme and operational integration Review Date 30/09/23	 The 2023/2025 Better Care Fund plan has been submitted for approval by the regional team in line with national requirements Agreement in relative the allocation of mandatory funding the ICB continues to challenging. 					
Responsiveness to hospital escalations Review Date 30/09/23	The System Resilience Board, takes ownership of the programmes of work arising from escalation and monitors the delivery of actions in a timely way.	e				

STRATEGIC RISK 10					
Independent Soci	al Care Sector	Sustainability (Care Homes and	Home Care)		
Assigned to: Dire	ctor of Adult S	ocial Care			
Inherent	score	Target score	Current Score (August 23)		
16 VERY	HIGH	6 LOW	9 MEDIUM		
Previous scores					
June 2	23	Mar 23	Dec 22		
9 MEDI	UM	12 HIGH	12 HIGH		
Mitigation in Place / Planned					
IW Market Position Statement Due date 30/09/2023	Work to update the Market Position Statement is underway and we remain on target for the refresh to be delivered in Autumn 2023.		 Independent provider fragility Lack of central government funding Affordability of care based on increased levels of dependency in the community 		
Levels of Fees Review date 30/09/23	Planning for 2024/2025 financial year is underway.		,		
Workforce pressures Review Date 30/09/2023		cruitment pressures have eased ast few months.	We continue to monitor the situation and to collaborate with providers around business continuity plans and safe staffing levels.		

Market Capacity - Homecare	Capacity is improving due to increased recruitment success however the fragility of
Review Date 30/09/23	the workforce continues to be monitored with robust business continuity plans in place to provide emergency care and support if necessary.

Failure of the Highways PFI contract resulting in significant financial and operational disruption for the council and its residents

Assigned to: Director of Neighbourhoods					
Inherent score		Target score	Current Score (August 23)		
16 VERY HIGH		5 LOW	9 MEDIUM		
Previous scores					
Jun	23	Mar 23	Dec 22		
7 MEI	DIUM	7 MEDIUM	8 MEDIUM		
Mitigation in Place / Planned	Update on Mitig in the period	ation Activity/ Risk Status	Current Pressure Points this period		
PFI – Establish and deliver available savings. Review Date 30/09/23	 Most of the requirements for the Core Investment Period (CIP) have been satisfied and the contractor is now moving into the Routine Maintenance and Life Cycle Investment period for the remainder of the contract. The majority of the first two phases of the programme of contract savings have been agreed. Island Roads (IR) have forward funded the savings amounts in the budget to meet the £1.5 m pa savings target. 		 Achieving savings from Schedule 32 schemes, in the region of £200k pa, continues to fall further behind schedule due to resourcing and ICT issues within Ringway Island Roads (RIR known as Opco). However, the risk to IWC has been mitigated by RIR guaranteeing the £1.5M saving on the Unitary Charge until the savings have been achieved. 23/24 saving are £1.9m although IR are still to confirm acceptance of this figure. 		
PFI - Successfully resolve anomalies in the contract specification. Review Date: 31/10/23	there will be of throughout the kept under resolved a date. Some Progres interpretation resolved by the with Island Resolved as SP RIR. Ongoing discount of the priority issues. Local Partner	interpretation of the contract, ongoing contractual issues the contract, so this should be regular review instead of the for completion. The session resolving contractual issues, which have been the council's engagement oads Services Ltd (IRSL PV), without the presence of the sussions will continue with seeking legal advice on the seeking legal advice on the seeking engaged to the seeking legal seeking legal advice on the seeking legal advice on			

Failure of the Waste contract resulting in significant financial and operational disruption for the council and its residents

Assigned to: Director of Neighbourhoods

Inherent score		Target score	Current Score (August 23)		
16 VERY HIGH		5 LOW	8 MEDIUM		
Previous scores					
Jun 23		Mar 22		Dec 22	
8 MEDIUM		8 MEDIUM		8 MEDIUM	
Mitigation in Place / Planned	Update o	n Mitigation Activity/ Risk Status iod	Curr perio	rent Pressure Points this	
Regular monitoring of performance of the contract Review Date 30/09/23	• Performation 100 per being of percer	ling rates and service satisfaction remain high. mance remains good with almost ercent of municipal waste now diverted from landfill and over 58 at of household waste being	Contract now moved to Talia Waste Management UK under Ferrovial SE reducing the risk inherent with the sale of Amey Plc UK.		
Ensure the delivery of Key Facilities through robust contract management. Due Date Nov 2023	The Enoperation operation	red or composted. The regy from Waste plant is currently ing and generating power as the assion tests are worked through. In all test certification is expected to all test incurred by the delay met by the service provider. In all test	or control of the con	Construction risk and cost of esidual waste above agreed contract rates sits with Ferrovial SE. There is a risk further faults may occur and lead to plant shutdown and more delays. This is a risk to the acceptance test.	

STRATEGIC RISK 13 Achieving the vision for the Island **Assigned to: Chief Executive Current Score (June 23)** Inherent score **Target score** 14 VERY HIGH 6 LOW 12 HIGH **Previous scores** Mar 23 Dec 22 Sep 22 12 HIGH 12 HIGH **12 HIGH** Mitigation in **Update on Mitigation Activity/ Risk Status Current Pressure Points this** Place / Planned in the period period Isle of Wight Progress against Corporate Plan is Corporate Plan reported in the Quarterly Performance 2021-25 Management Report to Cabinet. A review of the Corporate Plan is **Review Date** scheduled for Summer 2023. 30/09/2023 Quarterly Regular reporting of finance and **Performance** performance set against the corporate Management plan activities and metrics is made to the Report (QPMR) Cabinet and various committees with a updates scrutiny function. The new Corporate Plan is aligned to the **Review Date** council's vision for the Island and all the 31/09/23 council's key activities and performance metrics derive from it. Strategic capacity Key current themes are affordable Due to the current budget cost and interventions housing, biosphere, and net zero; pressures, an organisational economic regeneration and reducing redesign is required to reduce **Review Date** costs and achieve a structural poverty. 30/09/2023 balance. This could result in reductions in non-statutory activity, rationing of the council's priorities set out in the corporate plan. This will adversely affect the capacity capabilities within the IWC at all levels. Robust The programme management framework **Programme** is becoming embedded throughout the Management organisation, aided by the oversight of the Strategic Programme Board and the **Review Date** Leader's Programme Review Board 31/10/23 chaired by the Leader. A comprehensive Project Management training pathway is in place including online internal, and external courses. Newport Harbour Masterplan Phase 1: Regeneration programme Phasing plan received from Andrew Appleby. The viability of the programme has been updated and phased delivery plan reviewed by members regeneration

Review Date 31/10/23	board. Supplementary Planning Document will be submitted to Cabinet in November 2023 Venture Quays site development progressing following the award of £5.8m from the government's levelling up fund. Work is scheduled to complete by March 2024	
Strategic risk register Review Date 31/10/23	 During March and April upgrades and additional features were implemented in the IW Risk Management System to improve usage and reporting functionality. Additional support to the directorate service boards has raised the profile of service risk reporting, all directorates are engaging in the process to improve recording and reporting at service level. 	
Increase in levels of unmet Housing Needs – Prevention Review Date 31/03/24	 Focus continues to ensure effective management of our bespoke accommodation for which reduces the likelihood that the IWC will need to place households off island and in unsuitable accommodation options as defined by legislation. Progress continues to be made with the purchase of nine units of refugee housing to be used for families presenting as homeless. 	
Increase in levels of unmet Housing Needs - Intervention Review Date 31/09/23	An Acquisition Strategy relating to homeless accommodation was approved at Cabinet in July 2023. An action plan is being developed and implemented to deliver the aims of the strategy.	
Increase in levels of unmet Housing Needs - Recovery Review Date 31/03/24	 Brownfield Land Release Fund BLRF) activity continues and is progressing. A further bid for BLRF 2 was submitted for three further sites. The outcome will be known in Autumn 23. 	
Delivery of the Climate Change and Environment Strategy Review Date 31/09/23	 Following on from the Council declaring a Climate Emergency in 2019 a comprehensive Climate Change and Environment Strategy has been published with the main aims to achieve net-carbon zero status by 2030 for the Council, by 2035 for all school estates and for the Island by 2040 As part of the "Green Corridor" the council is bidding for £14 million from the governments next round of levelling up funding. This funding is proposed to be use on a "green link corridor" between Ryde and Yarmouth which will include a number of projects aimed at reducing car journeys and making routes both in town 	Vacant post causing time pressure to complete work to update the strategy and continue offering professional advice.

and between town more easily navigable	
for cyclist and walkers.	

Additional demands placed upon the Isle of Wight Council and partners owing to a pandemic or similar large-scale outbreak.

Assigned to: Director of Public Health

Assigned to. Director of Public Health					
Inherent sco	re	Target score	Current Score (June 23)		
16 VERY HIGH		12 HIGH	12 HIGH		
Previous scores					
Mar 23		Dec 22	Sep 22		
12 HIGH		12 HIGH	16 VERY HIGH		
Mitigation in Place / Planned	Update or period	Mitigation Activity/ Risk Status in the	Current Pressure Points this period		
Preparedness for other novel infectious disease (including COVID-19) Review Date 30/12/23	surveill disease teams The Pudevelo capacit to resp In Octor Plan with generic framewing learnt frand exarrange The PullWC Eleath the other Control Response exercise arrange outbrea	ablic Health team regularly reviews ance data on novel/emerging infectious es provided by national and regional within UKHSA. Ablic Health team's annual learning and pment programme includes training and ty-building to ensure retention of capability ond to a pandemic. Abber 2023, the IWC Pandemic Influenza ill be 'stood down' and replaced by a capability or and two pandemic Framework. The work will be developed to consider lessons from the COVID-19 pandemic response ercised in winter 2023 to ensure practical ements are tested. Ablic Health team will work closely with the mergency Management Team to ensure enew Pandemic Framework is linked into Council and Multi-agency Emergency management will continue to take part in relevant ses testing preparedness and response ements to large scale infectious disease asks and pandemic led by the HIOW LRF er organisations, e.g. UKHSA.	An internal consultation on the draft IWC Pandemic Framework will take place over the summer months. It is possible that the timing of the consultation and publication date of the Framework may need to be delayed taking into consideration the corporate restructuring process.		
Partner Organisations		unication with partners to establish res, including:			
Review Date 30/12/23	- Uni (Uk - NH - Mu Re: - HIC - IOV	ited Kingdom Health Security Agency (HSA) S – Trust and CCG Iti-agency representative on the Island silience Forum OW Integrated Care System V Integrated Care Partnership cal Resilience Forums (LRF) ner Local Authorities			

His Majesty's Prison IOW Internal The Public Health team's Health Protection arrangements Standard Operating Procedure (SOP) was reviewed and refreshed in May 2023. This **Review Date** provides a framework for the internal, public 30/12/23 health response to a notification of an outbreak or incident involving an infectious disease. In the early stages of a pandemic, this SOP may provide the framework for initial response arrangements. An Incident Response Plan has been produced specifically for the Public Health team. This combined with staff receiving specific training set to role allocations will enhance the team's overall response capability. The Public Health Incident Response Plan is linked to the authority's own existing response arrangements and those of the HIOW Local Resilience Forum to allow greater prominence within the command-and-control structures that are established. **External** Oversight of health protection matters is provided arrangements by the Health Protection Board, which is chaired by the Director of Public Health. The main areas **Review Date** of focus for the Board are communicable 30/12/23 diseases and vaccination. The Board brings together Council departments and external partners who are key to protecting the health of our local population and is a forum to jointly plan and coordinate activity on all health protection An Island Tactical Co-ordination Group (ITCG) will convene at a multi-agency level, including police, fire, IOW NHS Trust, ambulance, council, public health, Military, ferry companies, utilities, and prisons in case of a multi-agency response at a local level. The HIOW Local Health Resilience Partnership holds the strategic risk overview of all healthrelated risks across HIOW LRF, including a pandemic risk. A HIOW LRF Pandemic Framework was published in early 2023. The IWC Emergency Management and Public Health team have inputted into the consultation period and will actively participate in the schedule of exercises which will be led by the HIOW LRF. The Public Health team will maintain awareness of the partnership between the IOW NHS Trust and PHUT and work through the HIOW LHRP and LRF to ensure that impact of organisational changes on pandemic preparedness on the IOW is considered.

STRATEGIC RISK 15 Dealing with threats to business continuity (including cyber incidents) **Assigned to: Chief Executive Current Score** Inherent score Target score (June 23) 12 HIGH 6 LOW 9 MEDIUM **Previous scores** Mar 23 Dec 22 Sep 22 9 MEDIUM 9 MEDIUM 9 MEDIUM Mitigation in **Current Pressure** Update on Mitigation Activity/ Risk Status in the period Place / Planned Points this period **Revised Business** Plan reviews to be undertaken every 12 months and table-**Continuity Plans** top tested at planned intervals. completed. Business Continuity Policy to be reviewed Sept 2023. in line with outcomes of restructure. An emergency planning exercise, led by the strategic manager for ICT and digital services (and SIRO, senior **Review Date** information risk officer) is planned for September 2023, 31/08/23 specifically to address the threat of a cyber-attack. • A cyber security culture exercise was completed in March 2023 to raise awareness of cyber security and everyone's responsibility for it. Engagement with the Local Government Association cyber 360 security culture review programme was completed in LGA report is now due 11th August, feedback to CMT and Cllrs will be arranged following receipt of the report. Secure paper All services must ensure that there is a paper copy of their copies of Revised current BCP that is copied and circulated to key staff so **Business** that the plan can be enacted in the event of significant loss **Continuity Plans** of ICT systems. (BCP). • All service areas have been reminded of this requirement. Review date 31/07/23 **IWC - Cyber** A Cyber Incident Response Plan (CIRP) has been drafted Incident to provide a structured and systematic incident response Response Plan process for all cyber security incidents that affect any of the (developed and Isle of Wight Council's information technology (IT) systems, maintained by network, data, and information assets, including the ICT) council's data held or IT services provided by third-party vendors or other service providers. Plan Review date The CIRP will be reviewed post corporate structure 30/09/23 changes to ensure all contacts are still relevant and all areas represented.

Ability to manage the impact of the cost-of-living crisis (CoLC) on the council's activities and sustain service delivery.

Assigned to: Chief Executive

Inherent core	Touret	Commant Coars (loss 200)
Inherent score	Target score	Current Score (June 23)
12 HIGH	9 MEDIUM	12 HIGH
Previous scores		
Mar 23	Dec 22	Sep 22
12 HIGH	N/A	N/A
Mitigation in Place / Planned	Update on Mitigation Activity/ Risk Status in the period	Current Pressure Points this period
Additional support and training in the contact centre and help centres to support the increased number of contacts to the council requesting financial support.	The contact centre is capturing the number of calls received from residents seeking guidance on the impact of cost-of-living crisis.	
Review Date 30/06/23		
Impact on Council Income identified and actions in place to provide additional training to staff, support for government funding and signposting to appropriate external support services.	The alternative energy rebate schemes open until the end of May continue to provide financial support to residents.	 Potential increase in fraudulent activity. Increase in number of households unable to pay council tax, rents or other paid for services provided by the council.
Impact on some council owned property occupiers is mitigated through the government funding for energy which is being monitored.		
Review Date 31/07/23		
Council services have assessed the impact of known and anticipated contractual service price increases because of inflation.		
Mitigated either through a reduction in the volume of service requirements, reduction in overall service delivery or delay of purchase requirements.		
Review Date 30/09/23		
Adult Social Care, care market sustainability/ Care budget pressure:	Pressure continues to be identified in areas of joint funding and complex needs. We continue to	The actual cost of providing these services (e.g., recruiting and retaining staff, service)

There has been extensive work to develop a budget that supports key statutory services resulting in a Council Tax increase of 4.99% (2.0% of which is raised specifically to be passported to Adult Social Care).

Review Date: 30/09/23

seek to engage with the ICB in relation to this area.

 Link commissioners are in place for all local care providers to ensure that we have high quality regular engagement capable of identifying any market changes that could impact on local people as early as possible. overheads, etc) is increasing at a rate and to a level that exceeds the funding allocated to current contractual arrangements and budget forecasts. In the absence of further funding, this will may result in cost pressure and adverse financial performance against adult social care budgets.

An increase in child poverty will likely impact the demand on and need for a range of services from early help to child protection.

Review Date 30/09/23

- Recruitment of social workers remains a priority and is actively undertaken daily.
- Childrens services intend to recruit to the family help model which will add some capacity across the service.

If more children require
help or protection, this will
increase the pressure
across all areas of
Children's Services which
is experiencing high
levels of demand post
pandemic

STRATEGIC RISK 17

Failure of coastal defences (where the policy is to "hold the line") resulting in high risk to people, property, infrastructure and land, significant impact on communities and the council finances. The Isle of Wight Council has a vested responsibility for controlling coastal erosion under the Coast Protection Act 1949.

Assigned to: Director of Neighbourhoods

Inherent Score		Target Score	Current Score (August 23)	
16 VERY HIGH		12 HIGH	12 HIGH	
Jun 23		Mar 23	Dec 22	
N/A		15 VERY HIGH	N/A	
Mitigation in Place / Planned	_	te on Mitigation Activity/ Risks in the period	Current Pressure Points this period	
Partnership with the Environment Agency has identified four priority areas (Yaverland. Bembridge. Shanklin. Ventnor) to refurbish existing coastal defences to reduce growing impacts of coastal erosion, flooding, and land sliding on communities. These locations are eligible for national	Procord cord of the front and (see plant) • Yather Schiller	ntnor Coastal Protection Scheme: ogramme reviews underway to ensider impacts on original proposals the more urgent works for four entages identified by recent surveys do the current IWC emergency works be Current Pressure Points). Original enned scheme completion 2029. Verland Seawall Refurbishment theme: Completion planned for 2026. anklin Seawall Refurbishment theme: Completion planned for 2026.	scheme. The highways roadworks	

government funding (FCERM Grant in Aid). Review Date 30/09/23	Bembridge Embankment Road: topographic survey commenced and discussions continued with Natural England regarding environmental limitations / seasonal constraints for the planned ground investigations. Scheme completion planned for 2026.	constraints for ground investigation works.
Memorandum of understanding with Coastal Partners who are conducting twice annual T28 condition surveys on all IWC maintained coastal assets. Review Date 30/09/23	 We have identified key areas where coastal assets have degraded to a poor or failure condition and are a risk to people, property, and environment. Governance structure has been reviewed to provide control and oversite for the programme. 	
Oversight for coastal management is led by of the Strategic Manager of Environment and Waste. This will provide a coordinated, strategic, and operational approach to integrated coastal zone management. Review Date 30/09/23	 The emergency works at Ventnor Eastern Cliffs Esplanade has been managed by IWC and has been acknowledged by the EA as an exemplar example of partnership working and leadership to swiftly manage a complex coastal defence failure. Marine license in place, urgent works 5 days ahead of programme which will positively affect the outturn costs. 	

STRATEGIC RISK 18 * NEW *

The ending of the partnership between IWC and HCC for Children's Social Care and associated decoupling arrangements.

Assigned to: Director of Children's Services

Inherent Score		Target Score	Current Score (August 23)	
16 VERY HIGH		5 LOW	9 MEDIUM	
Jun 23		Mar 23	Dec 22	
N/A		N/A	N/A	
Mitigation in Place / Planned	Upda:	te on Mitigation Activity/ Risk Stat	Current Pressure Points this period	
Cross LA Project Board and associated working strands led by all branches in Children's Services. Review Date: 30/09/23	be to Se • H0 cro	Final partnership end date of 31 January 2024 has been agreed by both Chief Executive's, a paper is to be presented by IOW at their Full Council in September. HCC and IOW Senior Leaders are engaged in a cross LA programme to identify impacts on all related activity including developing proposals for WC Chief Executive on a leadership model for IOW		Summer holiday period will result in some staff abstractions at the early phase of this work.

- Children's Services, and options for purchasing of core services e.g. CRT / MASH / Out of Hours.
- IOW and HCC HR engaged in discussions in relation to any staff who are impacted by the ending of the partnership. This is considered to be minimal risk.
- Comprehensive programme of work underway to provide briefing and handover documents on all areas of work that are led / jointly managed by HCC depts and staff.

STRATEGIC RISK 19 * NEW*

The fact that there is no overall political control may adversely affect the decision making of the local authority and its ability to continue to effectively maintain services to its residents.

Assigned to: Chief Executive

Inherent Score	Target Score	Current Score (August 23)	
16 VERY HIGH	8 MEDIUM	HIGH 12	
Jun 23	Mar 23	Dec 22	
N/A	N/A	N/A	
Mitigation in Place / Planned	Activity/ Risk Status in	Current Pressure Points this period	
The Corporate Management Team provide leadership and focus on maintaining service delivery. Robust decision-making processes are in place. Isle of Wight Council has regard to the Local Government Association (LGA) Guidance relating to local authorities which do not have any overall political control.	The Corporate Management Team (CMT) considered the risk of the local authority having not overall control to be of such concern as to register a strategic risk to be monitored through the CMT meetings and Audit and Governance Committee.	 The lack of overall political control could affect the ability for decisions to be taken effectively to support the local authority in the delivery of its functions. A delay in decision making could affect the local authority's ability to consider and agree a balanced budget for 2024/25 	

STRATEGIC RISK 19 * NEW *

The fact that there is no overall political control may adversely affect the decision making of the local authority and its ability to continue to effectively maintain services to its residents.

Assigned to: Chief Executive

Inherent Score	Target Score	Current Score (August 23)
16 VERY HIGH	5 LOW	HIGH 12
Jun 23	Mar 23	Dec 22
N/A	N/A	N/A
Mitigation in Place / Planned	Update on Mitigation Activity/ Risk Status in the period	Current Pressure Points this period
Corporate Management Team Leadership and focus on maintaining service delivery. Robust decision making processes are in place. Isle of Wight Council has regard to the Local Government Association (LGA) Guidance relating to local authorities which do not have any overall political control.	The Corporate Management Team (CMT) considered the risk of the local authority having not overall control to be of such concern as to register a strategic risk to be monitored through the CMT meetings and Audit and Governance Committee.	ability for decisions to be taken effectively to support